

AGREEMENT

Dated 1/6/2022

CONTRACT FOR - 3 Years Contract for 1 GBPS Internet Leased Line.

CONTRACT PERIOD - 01.06.2022 - 31.05.2025

ARTICLE OF AGREEMENT made on this first day of June 2022

Sonjay Gadale IT

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BETWEEN

SMBT Sevabhavi Trust, Sangamner hereinafter called "SMBT" or Client (which expression shall include its successors and assigns wherever the context or meaning shall so require or permit) of the one part

AND

M/sBHARAT SANCHAR NIGAM LTD.AGM IT& EB, ROOM NO 109, OFFICE OF GM Ist FLOOR, UNTWADI RD, NEAR MICO CIRCLE NASHIK - 422002 MH INDIA

15) The Service Provider may visit the Campus premises for technical feasibility studies and assessment of this project.

16) The Service Provider must ensure 98% uptime for internet connectivity to claim full payment, to measure uptime of the network, Logs for each instance of downtime that occurred during the quarter will be maintained. Payment will be done every quarter. If the quarterly network uptime is found to be below 98%, prorata payment will be done as per the penalty clause, However maximum penalty will be upto 20% .

17) If performance or service provided by the Service Provider is found to be unsatisfactory or if the service is not required by Client, then the contract can be short closed at the discretion of Client by giving Three-month notice.

18) The Service Provider must comply with all SMBT security rules and regulations.

- 19) The Last mile Link should be on Fibre Optic using self-healing ring architecture.
- 20) The Service provider should ensure the Dedicated Internet Leased Line link should be pro-actively monitored with their designated Network Management System (NMS). The service provider must have their NOC facility for monitoring the network. The service provider has to submit the UP time, Bandwidth Utilization, Link error, Latency Down-call details, or any other reports every week
- and as required by the Client within 48 hours from the time of such demand. 21) Devices/equipment or any other materials required for the implementation of the required solution not quoted by the service provider in the offer shall be supplied by the service provider only and no extra cost is payable by the Client.
- 22) The service provider should not provide a last-mile network from any other service provider. Also, there should not be any integration of the network with any other service provider.
- 23)All the terminal equipment deployed by the service provider in client premises should comply with the IT Security policy and necessary Firmware up-gradation / patch deployment has to be carried out by the service provider as per the best

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M/SBHARAT SANCHAR NIGAM LTD.AGM IT& EB, ROOM NO 109, OFFICE OF GM IstFLOOR, UNTWADI RD, NEAR MICO CIRCLE NASHIK – 422002 MH INDIA hereafter called the "Contractor" (Which expression shall include its successors and assigns wherever the contest or meaning shall so require or permit) of the other part.

Whereas the Contractor has offered a proposal to execute and fully complete the intended works in connection with <u>3 Years Contract for 1 GBPS Internet Leased Line from 01/06/2022 to 31/05/2025</u> in the Clients Nandi Hills, Dhamangaon, Tal Igatpuri, Dist Nashik, Campus area, as outlined in the proposal and as amended and the Drawings, General Conditions, Special Conditions, Specifications, Bill of Quantities and Schedule hereto annexed according to the terms, obligations, and conditions therein contained at and for an approximate total sum of <u>Rs. 1468800 per annum (Rupees fourteen lakh sixty eight thousands and eight hundred only per year) (GST extra)</u> and the Clienthas accepted such itemized rate.

Scope of Work and Terms & Conditions are as below:-

Comprehensive Installation, Commissioning & Maintenance of 1 Gbps Dedicated Internet Leased lines for 03 Years from Internet Server provider (ISP).

- Period: The 1 GBPS dedicated leased line should be provided on a turnkey basis for three years from the date of signing of the contract.
- 2) The Service Provider shall provide all hardware necessary for the provisioning of services at Nandi Hills, Dhamangaon, Tal Igatpuri Campus (Information Technology Department), including Network Rack which includes LIU, Mux,etc whichever required for the functioning of the Dedicated Leased Line ready for termination in SMBT Core Switch.